

Enroll for ETeller Home Banking

**Your member number should be entered with the last three digits being 000. If you are enrolled in phone teller you will use this PIN. If you are not please call our call center at 724-335-2274 option 4.*

- 1.) Please go to our website at, www.akvfcu.com.
- 2.) Click on the ETeller Logon link located at the right hand side of our home page.
- 3.) A screen will come up showing a place to logon if a returning user or a first time user. Click the "Enroll" button on the right hand side under "First Time User."
- 4.) You will need to enter your member number and pin number.* Then you will need to read and select that you agree to our terms and conditions.
- 5.) Next, you will need to select a Logon ID and Security Code and verify your basic personal information. All fields with a * are required.
- 6.) Now you will receive a confirmation of your Logon ID to print and retain for your records.
- 7.) Proceed to the Logon Screen and returning user. Enter Logon ID and Security Code.
- 8.) You will be asked to go through the **Enhanced Authentication** process; this must be completed for security purposes. When you enroll in Enhanced Authentication, you select a secret image and phrase known only to you. Every time you log on to your Internet Banking/Bill Pay site, you will see your image and phrase. If you do not see them do not log on.
- 9.) Next you will need to select three questions and input your specific answers. These will need to be things that you will remember. If you log on to your e-teller account from a different computer you will have to answer your questions before proceeding. This is to be sure that it is really you that is logging in to your e-teller account.
- 10.) Click next twice
- 11.) You will receive a message when Enhanced Authentication is complete.

You are now enrolled in E-Teller Online Banking through A-K Valley FCU. If you have trouble enrolling or logging in please call us at 724-335-2274. Please see below for instructions on how to sign up for E-Statements through E-Teller Online Banking.